

Case Study | A publicly traded Hawai'i-based corporation

Industry: Utility | Number of employees: > 3,500

CLIENT GOAL

Increase team efficiency and productivity through...

- Increased trust and honesty
- Increased accountability
- Increased confidence in internal and customer interactions
- Taking on more responsibility to own and lead programs

ENGAGEMENT

12 months and ongoing.

POSITIVE INTELLIGENCE ENGAGEMENT:

A team leader in the organization participated in the Positive Intelligence 8-Week Program as an individual and believed it would be beneficial for her team. They engaged with Robin Stueber to bring the program to the organization, and a group of 4 team members participated. After receiving positive feedback, another 4 team members also completed the program. Post-program, the team members requested ongoing support to continue practicing mental fitness, so the PQ Grow (extension) Program was implemented for six months. The PQ Grow Program consisted of monthly, virtual group sessions where Robin provided support for the participants' continued PQ practice and taught them how to apply the PQ framework and the 4 Pillars of Highly-Productive Teams to their work lives.

CLIENT-REPORTED RESULTS:

- Team members seem calmer under pressure and more willing to speak up when it is helpful.
- Team members are more accountable and responsive.
- The team collaborates and plans proactively and more as a team, rather than working individually and in a reaction-based manner.
- With greater accountability, the team's interest moved toward tackling the harder problems and tasks rather than expecting others to do so.
- There was a beneficial "halo effect" on team members who did not attend meetings or took part in the program as their performance improved too. They learned from the others.

“We heard positive feedback from those who went through the training and saw significant improvement in employee outlook, productivity, and overall engagement with each other. The Grow sessions that were focused on PQ for teams were insightful and helpful.

Thank you, Robin, for another successful PQ investment in our team!”

Talk with Robin about how Positive Intelligence can help optimize your team's performance and wellness.

Robin Stueber

NATIONAL BOARD CERTIFIED HEALTH & WELLNESS COACH, POSITIVE INTELLIGENCE COACH

